Visitors

• Azure AD (WSU Technology Service Catalog) —

Features | Audience | Cost | Request | Documentation
--- | --- | --- | --- | ---

Features -
Microsoft Entra ID is a cloud-based identity and access management solution that provides WSU users to sign in securely and access resources such as Microsoft apps, thousands of pre-integrated popular SaaS apps, and any custom-build cloud or on-premises web apps. It offers security capabilities like single sign-on, multifactor authentication, Conditional Access, and lifecycle management to protect against identity compromise.

• Batch Gift Distro (WSU Technology Service Catalog) —

Features -
Generates EIBs regarding distribution status of gifts given to WSU for WorkDay to consume.

Audience -

• Fiber Splicing (WSU Technology Service Catalog) —

Features -
Fiber splicing and fiber termination including testing and certification of the fiber.

• Friend ID (WSU Technology Service Catalog) —

Features -
The process for creating an account with WSU that is not a NID.

• Incident Response (WSU Technology Service Catalog) —

Features -
Incident Response Plan is a service that allows the ITS Security Operations team members to identify, respond to and report a data security concern.

Audience -

• ITS Knowledge Base (WSU Technology Service Catalog) —

Features -
The ITS Central Repository for system-wide technical issues and resolutions, services offered, glossary of terms, and helpful technical tips specific to WSU.

• Managed Account Request Form (WSU Technology Service Catalog) —

Features -
In Office365, a Departmental Account is now created as a Shared Mailbox with one primary owner (by default this is the requestor unless otherwise specified). Once the mailbox is created it will automatically appear as an additional mailbox in your Outlook Client. There is no longer a need for a password.

• Microsoft 365 (WSU Technology Service Catalog) —

Features -
Features -
Enrolled WSU students and active WSU employees get a free subscription to Office 365 through their WSU email account. The software is available for Mac and Windows computers. (Chromebooks use the Android version of Office and have free access by default without a subscription.)

- **Network ID Creation** (WSU Technology Service Catalog)

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Features -
The process for creating a User ID (NID). This could be for a student, affiliate, employee or Friend ID (FID). Third Party Access (TPA) for Parents/ Guardians uses the FID creation process.

- **Office 365 Exchange Online** (WSU Technology Service Catalog)

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Features -
Exchange Online is a messaging platform that provides email, scheduling, and tools for custom collaboration and messaging service applications.

- **Password Reset** (WSU Technology Service Catalog)

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Features -
Site to allow users to manage the security of their network ID.

- **Suitable CCap** (WSU Technology Service Catalog)

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Features -
Provides data regarding new student achievements

- **Wireless Guest Account (SSID)** (WSU Technology Service Catalog)

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Features -
Can be requested at CUB Info Desk or Visitors Center.

- **WSU Account Assistance** (WSU Technology Service Catalog)

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Features -
First point of contact for all WSU Account Assistance including but not limited to NID/FID PW/MFA changes/resets/exception, NID rename, Compromised NID triage, and Okta changes.

- **WSU Mobile Application** (WSU Technology Service Catalog)

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Features -
Maintain CampusM application configuration, custom development, and validate application updates delivered by vendor.

- **Zoom Videoconferencing** (WSU Technology Service Catalog)

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Features
All current students, staff, and faculty have access to a Zoom Pro license through WSU.