WSU Business Software

- **25 Live** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**

  WSU Scheduling is now using the 25 Live Pro version.

- **ACS Athletic Site** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  Pass through for ACS content.

  **Audience**

- **Adobe** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**


- **Adobe Acrobat** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**

  Document viewing and creation software.

- **Adobe Creative Cloud - Named User Licensing** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**

  Design, photo editing, video/audio editing software.

- **Adobe Creative Cloud - Shared Device Licensing** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**

  Design, photo editing, video/audio editing software.

- **Aleks Site** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**

  Aleks login passthrough for Aleks.

  **Audience**

- **AWS Cloud Computing** (WSU Technology Service Catalog) —
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

  **Features**

  What is AWS Cloud Computing?

- **AWS Kubernetes Cluster config** (WSU Technology Service Catalog) —

  **Features**
Features -
A platform used for containerized application.

- **AWS S3 Archiving** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Provides a secure backup location for customer systems of reference.

- **AWS Transfer Family** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Provides AWS hosted SFTP services for S3.

- **AWS Workspace** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Create/Update/Manage VDI infrastructure and accounts.

- **Azure AD** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Microsoft Entra ID is a cloud-based identity and access management solution that provides WSU users to sign in securely and access resources such as Microsoft apps, thousands of pre-integrated popular SaaS apps, and any custom-build cloud or on-premises web apps. It offers security capabilities like single sign-on, multifactor authentication, Conditional Access, and lifecycle management to protect against identity compromise.

- **Batch ACADworks** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Send admission data from enrollment to the nursing school.

- **Batch Aleks** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Batch job for Aleks math placement test.

- **Batch Alma** (WSU Technology Service Catalog)
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

Features -
Combines Workday data and MyWSU SIS data to produce an output used by the library for audit purposes.

- **Batch Bookings** (WSU Technology Service Catalog)
<table>
<thead>
<tr>
<th>Features</th>
<th>Audience</th>
<th>Cost</th>
<th>Request</th>
<th>Documentation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides a listing of openings for advisors to students.</td>
<td>Batch Canvas DPROD (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Makes sure that TEST canvas is pointed at correct DB.</td>
<td>Batch Canvas SIS import errors (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Generates a list of import errors from MyWSU and delivers via email.</td>
<td>Batch Chromebook (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Generates a list of students that have checked out a Chromebook and sends to OBIEE team for auditing.</td>
<td>Batch Gift Distro (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Generates EIBs regarding distribution status of gifts given to WSU for WorkDay to consume.</td>
<td>Batch JIRA (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Processes MyWSU tickets for Student Financial services.</td>
<td>Batch Student Apps (Slate-Cnet) (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Makes sure the data regarding students is synced across Cnet, Slate and MyWSU.</td>
<td>Canvas (WSU Technology Service Catalog)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Learning Management System to deliver course content electronically.</td>
<td></td>
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</tbody>
</table>
• **Canvas Sandbox** (WSU Technology Service Catalog) —

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</table>

**Features**

Provides a method for staff to create test courses inside of Canvas

• **Canvas Sandbox Creation** (WSU Technology Service Catalog) —

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<th>Features</th>
<th>Audience</th>
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</table>

**Features**

User page for staff/faculty to create a sandbox in Canvas

• **Canvas Updates, Maintenance, and Outages Report** (WSU Technology Service Catalog) —

<table>
<thead>
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<th>Features</th>
<th>Audience</th>
<th>Cost</th>
<th>Request</th>
<th>Documentation</th>
</tr>
</thead>
</table>

**Features**

A history of Canvas updates, planned maintenance, and outages is available below. To review the operational status of Canvas, visit the [Canvas status web page](#).

• **Central Payments** (WSU Technology Service Catalog) —

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<tr>
<th>Features</th>
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</table>

**Features**

For all Cybersource WSU payments (Legacy).

• **Checklist API** (WSU Technology Service Catalog) —

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<th>Features</th>
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</table>

**Features**

Provides an API for customers to submit lists to MyWSU for checklists.

• **CollegeNet CS (WS)** (WSU Technology Service Catalog) —

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<th>Features</th>
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</table>

**Features**

Queries MyWSU to provide information to CollegeNet.

• **Control M Sys admin** (WSU Technology Service Catalog) —

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**Features**

Managing the system that supports the scheduling platform CTM.

• **Crimson Service Desk Tools** (WSU Technology Service Catalog) —

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</thead>
</table>

**Features**

ITS in-house tool for managing accounts. Specific categories include: Manage NIDs/FIDs (display info, changes, enable/disable), Manage Managed Account (display info, create, delete, alias changes), Manage Okta (logs, reset PW, unlock/unsuspend), Misc Tools (group management, myWSU Portal Profile, logs), Manage O365 Account and Group (O365 info, O365 changes, O365 Groups), Other WebServices (FID support).

• **Custom Application Development** (WSU Technology Service Catalog) —

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</table>

**Features**
Consult, design, architect, build, deliver, and provide ongoing support to custom applications. Typically done in C#.

- **Departmental Alias Request Form** (WSU Technology Service Catalog) —

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Features

- **Direct Deposit** (WSU Technology Service Catalog) —

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</table>

Features

- **Report for all direct deposits**

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Features

- **DWuploads Site** (WSU Technology Service Catalog) —

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Features

- **Uploads lists to Webi (Legacy)**

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Features

- **Echecks Central Payment Site** (WSU Technology Service Catalog) —

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Features

- **E-commerce** (WSU Technology Service Catalog) —

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Features

- **ECSI** (WSU Technology Service Catalog) —

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Features

- **Enterprise Data Warehouse** (WSU Technology Service Catalog) —

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Features

- The university enterprise data warehouse is a secure, central repository that integrates data from many sources across, so faculty and staff can make data-informed decisions. We architect the data models specifically for analytics and reporting needs.

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Features

- **ESG Professional Services** (WSU Technology Service Catalog) —

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Features

- **ESG SFTP** (WSU Technology Service Catalog) —

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</table>

**Features**

SFTP platform for internal ESG/ITS use.

- **G-Suite** (WSU Technology Service Catalog) —

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<th>Cost</th>
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**Features**

Manage Chromebooks and Google Enterprise services.

- **Google developer account** (WSU Technology Service Catalog) —

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**Features**

Maintain Google Developer account, permissions, and application approval.

**Audience**

- **Grades First Site** (WSU Technology Service Catalog) —

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**Features**

Passthrough for GradesFirst system.

- **Hunt Pilot** (WSU Technology Service Catalog) —

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**Features**

Imaging System Overview.

- **Imaging** (WSU Technology Service Catalog) —

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**Features**

Imaging System Overview.

- **Imaging API (v1-3)** (WSU Technology Service Catalog) —

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**Features**

Provide an API for customers to submit digital documents to webcenter content.

- **Integration Hub** (WSU Technology Service Catalog) —

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**Features**

A Dynamic ETL engine designed for internal integration.

- **Intune** (WSU Technology Service Catalog) —

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**Features**
MDM for Windows, MacOS, iOS, and Android devices.

- **Kamiak/HPC** (WSU Technology Service Catalog)

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**Features**

The Kamiak cluster consists of a collection of cutting edge computers, or nodes, all connected by a high speed local network.

**Audience**

- **LastPass** (WSU Technology Service Catalog)

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**Features**

Password Keeper

- **Library Fines** (WSU Technology Service Catalog)

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<th>Documentation</th>
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**Features**

Process the Library Fines and sends them to the library.

- **Lucid Charts** (WSU Technology Service Catalog)

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**Features**

Project Charting

- **Lynx** (WSU Technology Service Catalog)

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**Features**

Connection server between MyWSU and 25Live

- **Malwarebytes** (WSU Technology Service Catalog)

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</table>

**Features**

Antivirus and malware detection and remediation tool.

- **Manage SAs & DELs** (WSU Technology Service Catalog)

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**Features**

Department request to added or remove access for the PCR-360 system. Request to add Budget and Budget access to profiles.

- **Managed Account Request Form** (WSU Technology Service Catalog)

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</table>

**Features**

In Office365, a Departmental Account is now created as a Shared Mailbox with one primary owner (by default this is the requestor unless otherwise specified). Once the mailbox is created it will automatically appear as an additional mailbox in your Outlook Client. There is no longer a need for a password.

- **MATLAB / Simulink** (WSU Technology Service Catalog)
Features
Analysis, design, modeling, simulation, code generation, and testing software

- **Microsoft 365** (WSU Technology Service Catalog) —

Features -
Enrolled WSU students and active WSU employees get a free subscription to Office 365 through their WSU email account. The software is available for Mac and Windows computers. (Chromebooks use the Android version of Office and have free access by default without a subscription.)

- **Microsoft 365 Bookings** (WSU Technology Service Catalog) —

Features -
Simplify how you schedule and manage appointments both inside and outside your organization.

- **Microsoft 365 Forms** (WSU Technology Service Catalog) —

Features -
Collect data and information easily. Simple to use alternative to Qualtrics when you want simple to use data collection that integrates with Microsoft 365 products. Qualtrics is recommend for scientific or more formal data surveys at WSU.

- **Microsoft 365 Microsoft Flow (aka: Power Automate)** (WSU Technology Service Catalog) —

Features -
 Automate and streamline repetitive tasks and business processes.

- **Microsoft 365 Microsoft Flow Free (aka: Power Automate Free)** (WSU Technology Service Catalog) —

Features -
 Automate and streamline repetitive tasks and business processes.

- **Microsoft Bookings for WSU Advising** (WSU Technology Service Catalog) —

Features -
Microsoft Bookings is available (as requested) to advisor based roles at WSU to schedule appointments and with students.

- **Microsoft Configuration Manager** (WSU Technology Service Catalog) —

Features -
Management, deployment and security of devices and applications running the Windows operating System.

- **Microsoft Departmental Software** (WSU Technology Service Catalog) —
Features

Access to Microsoft Share

- **myWSU - Security/Access** (WSU Technology Service Catalog)
  
<table>
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<tr>
<th>Features</th>
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</table>

Features

First point of contact and account management for myWSU account access, roles, rows, triage, and audits.

- **myWSU Customization** (WSU Technology Service Catalog)
  
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</table>

Features

Custom development to modify or expand the processing in myWSU.

- **myWSU Integration** (WSU Technology Service Catalog)
  
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<th>Audience</th>
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</table>

Features

System or Data integrations with myWSU, both custom or delivered.

- **OAC/OBIEE User Group** (WSU Technology Service Catalog)
  
<table>
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<tr>
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</table>

Features

We conduct monthly meeting with the user community on data, report, and analysis need. Data users join the meeting with questions, and we work through them together on OBIEE (Oracle Analytics Classic) platform.

- **Office 365 API Access Request Form** (WSU Technology Service Catalog)
  
<table>
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Features -

Office 365 API Access Request form

- **Office 365 Modern Group Creation** (WSU Technology Service Catalog)
  
<table>
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<th>Audience</th>
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</table>

Features -

Office 365 Groups is a service that works with the Office 365 tools you use already so you can collaborate with your teammates when writing documents, creating spreadsheets, working on project plans, scheduling meetings, or sending email.

- **Office 365 OneDrive for Business** (WSU Technology Service Catalog)
  
<table>
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</table>

Features -

OneDrive for Business is a cloud service for all active students, faculty and staff associated with their WSU Network ID, where you can store, share, and sync your files. You can update and share your files from any device with OneDrive for Business.

- **Office 365 ProPlus** (WSU Technology Service Catalog)
  
<table>
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</table>

Features -
Office 365 ProPlus is the suite of Microsoft Office products that can be installed on up to five PCs or Macs, five tablets, and five phones per user. The software available includes: Word, Excel, Outlook, PowerPoint, OneNote, Skype for Business (plus Publisher and Access for Windows PC systems)

- **Oracle Analytics Cloud Classic (OBIEE)**  (WSU Technology Service Catalog) —

  Features

  OAC Classics (OBIEE) is the analytics tools on the university enterprise data warehouse. Users can access hundreds of pre-built dashboards and reports including Admissions, Student Records, Legacy Financial and HR data.

- **Oracle Analytics Cloud Data Visualization**  (WSU Technology Service Catalog) —

  Features

  OAC Data Visualization is a new service offering for self-service analytics. Data users can upload their own dataset, integrate data with the data in the university enterprise data warehouse (if they have access) and build their own data analysis.

- **Oracle Database Administration (ITS Internal)**  (WSU Technology Service Catalog) —

  Features

  We offer database administration internal to my team and other ITS teams.

- **PCHEES (Public Centralized Higher Education Enrollment System) Data Submission**  (WSU Technology Service Catalog) —

  Features

  We compile dataset to submit to the state of Washington PCHEES.

- **POS Extract Site**  (WSU Technology Service Catalog) —

  Features

  Set the start date for all of the ecommerce jobs and packages

- **ProofPoint**  (WSU Technology Service Catalog) —

  Features -

  ProofPoint is an email protection service to protect against spam, malware, and other by controlling, filtering, and providing insight and visibility into email communication threats.

- **Qualtrics**  (WSU Technology Service Catalog) —

  Features

  Administer Qualtrics survey software contract for Provost office.

- **Query AD Campus M V2**  (WSU Technology Service Catalog) —

  Features

  Web service that translates AD group memberships to Campus M group memberships.
• **QueryADattributes (WS)** (WSU Technology Service Catalog) —

<table>
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</table>

**Features**

Web service SOAP that provides data AD group assignments for staff or students

• **RedCap (WS)** (WSU Technology Service Catalog) —

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**Features**

Administer RedCap Survey software for academic & research surveys software and servers

• **Regulated Data Environments (WS)** (WSU Technology Service Catalog) —

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**Features**

Regulated Data Environments (RDEs) are custom-built Amazon Web Services environments to hold your regulated data. Whether you need a secure virtual desktop, archival storage, or data processing environment, RDEs can support all of your regulated computational workloads and storage.

• **RoboRegistrar (WS)** (WSU Technology Service Catalog) —

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**Features**

Support the connectivity of the Roboregistrar software to myWSU and the ability to print transcripts.

• **Role-Based Networking (WS)** (WSU Technology Service Catalog) —

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**Features**

Role-based networks (RBNs) give Area Technology Officers new tools to organize and manage endpoint and server devices on the WSU network while managing firewall rules and DNS records. RBNs can be created for the VPN, wired, and wireless networks. Example uses include granting access to secure services based on user identity, ensuring your customers are always in the same network no matter where they work from, or to achieve regulatory compliance.

• **Sans Fonts (WS)** (WSU Technology Service Catalog) —

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**Features**

WSU brand-standard fonts.

• **SCCM (WS)** (WSU Technology Service Catalog) —

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**Features**

Windows device management tool.

• **Scheduled Location Request (WS)** (WSU Technology Service Catalog) —

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**Features**

Location accounts are used when a department needs to monitor and manage a conference room or other public locations in their area.

• **Scheduled Resource Account (WS)** (WSU Technology Service Catalog) —
### Features

**Resource accounts** are used when a department needs to manage a resource such as a laptop, projector, or vehicle.

- **Schedule Surfer** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

### Features

Allows enrollers to build student schedules

- **Server Backup** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

### Features

**Server Hosting** *(WSU Technology Service Catalog)*

- **SharePoint** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

### Features

SharePoint is a web platform that can be used to store, organize, share, and access information from any device.

- **Slate WSU extract** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

### Features

Syncs data from MyWSU to Slate

- **SPSS - AMOS** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

### Features

IBM SPSS AMOS is a powerful structural equation modeling software that enables you to support research and theories by extending standard multivariate analysis methods, including regression, factor analysis, correlation, and analysis of variance.

- **SQL Database Administration (ITS Internal)** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation

### Features

We offer database administration internal to my team and other ITS teams.

- **Static Web Service (Cloud front)** *(WSU Technology Service Catalog)*
  - Features
  - Audience
  - Cost
  - Request
  - Documentation
Serves static content to the WWW

- **Student Information Systems - MyWSU Access** (WSU Technology Service Catalog) —

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**Features**

Better decisions through better information

- **Suitable CCap** (WSU Technology Service Catalog) —

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**Features**

Provides data regarding new student achievements

- **TouchNet Integrations** (WSU Technology Service Catalog) —

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**Features**

Provides method for legacy system to integrate with TouchNet

- **UISS Batch servers** (WSU Technology Service Catalog) —

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**Features**

Platform to execute batch jobs and CTM agents

- **UISS DB Prod/Test** (WSU Technology Service Catalog) —

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**Features**

Houses database for financial data

- **University Payments (WS)** (WSU Technology Service Catalog) —

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**Features**

Let's you look up routing numbers for WSU to ensure proper bank routing information is in place

- **URR (Unit Record Report) Data Submission** (WSU Technology Service Catalog) —

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**Features**

We compile dataset to submit to the state of Washington WSAC.

- **Watson** (WSU Technology Service Catalog) —

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**Features**

Chatbot used by CSD