### Administrative and Business Tools

<table>
<thead>
<tr>
<th>Service</th>
<th>Categories</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>25 Live</td>
<td>Business Software, Administrative and Business</td>
<td>25Live is the scheduling software for WSU campus spaces to be reserved/scheduled by WSU staff/faculty and students. Resources such as tables, chairs, etc., for those spaces can also be reserved.</td>
</tr>
<tr>
<td>Ad-Hoc Record Request</td>
<td>Administrative and Business</td>
<td>From time to time, people have additional ad-hoc requests for data. They submit the request to Crimson Service Desk. Once the request is approved by functional area and if the data is in the warehouse, we will generate the report to fulfill the ad-hoc request.</td>
</tr>
<tr>
<td>Admin Checklist prepare</td>
<td>Administrative and Business</td>
<td>Creates a checklist once a WSU ID has been assigned to an image in imaging.</td>
</tr>
<tr>
<td>Advance Pay</td>
<td>Administrative and Business, Individual Software</td>
<td>Payment site for students to put in enrollment deposit.</td>
</tr>
<tr>
<td>Aleks Site</td>
<td>Administrative and Business, Individual Software, Business Software</td>
<td>Aleks login passthrough for Aleks</td>
</tr>
<tr>
<td>Apple Developer Account Management</td>
<td>Administrative and Business</td>
<td>Maintain Apple developer account, permissions, and application approval.</td>
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<tr>
<td>Apple School Manager</td>
<td>Administrative and Business</td>
<td>Manage Enterprise Apple Devices, Books, Users and Apps.</td>
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<tr>
<td>AssociateCreateUpdate (WS)</td>
<td>Administrative and Business</td>
<td>Web service that supports creation of affiliates?</td>
</tr>
<tr>
<td>Atlassian Data Center - Jira and Confluence</td>
<td>Administrative and Business</td>
<td>Manage Jira/Confluence software and maintain availability. Troubleshoot and resolve technical issues. Keep system available for customer projects and spaces.</td>
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<tr>
<td>Auth Manager Site</td>
<td>Administrative and Business</td>
<td>Provides a method for CSD to assign AD group memberships</td>
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<tr>
<td>Authorization Code</td>
<td>Administrative and Business</td>
<td>Department request for a Long Distance Calling code for calling on restricted phones.</td>
</tr>
<tr>
<td>Census &amp; Snapshot Processing</td>
<td>Administrative and Business</td>
<td>We take snapshots of data for OSPA/IR to compile official census and end of term snapshots, and for our team internally to compile PCHEES data to submit to the state of Washington.</td>
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<tr>
<td>Central Payment (WS)</td>
<td>Administrative and Business</td>
<td>Start of the Central Payments process</td>
</tr>
<tr>
<td>Consulting</td>
<td>Administrative and Business</td>
<td>ITS customized solution support to assess and select technology solutions, including those in the cloud.</td>
</tr>
<tr>
<td>CSAW (College Bound Scholars and Washington College Grant Award Warehouse) Data Submission</td>
<td>Administrative and Business</td>
<td>We compile dataset to submit to the state of Washington WSAC.</td>
</tr>
<tr>
<td>Desktop Support</td>
<td>Administrative and Business</td>
<td>Services provided in two tiers, Managed Care and hourly. Managed Care provides complete management of the device, peripherals, software and policies. Hourly provides time and material only.</td>
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<tr>
<td>Ecommerce Admin Site</td>
<td>Administrative and Business</td>
<td>Website that hosts Ecommerce GUI</td>
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<tr>
<td>ECSI</td>
<td>Business Software</td>
<td>Package for processing student ECSI government loans</td>
</tr>
<tr>
<td>Eforms Site</td>
<td>Administrative and Business</td>
<td>Pass through for eForms content</td>
</tr>
<tr>
<td>eXplorance Blue</td>
<td>Administrative and Business, Individual Software</td>
<td>Administer &amp; support Student Course evaluations software solution for Provost office</td>
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<tr>
<td>Health and Wellness</td>
<td>Administrative and Business</td>
<td>Processes the Health and Wellness file.</td>
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<tr>
<td>Service Description</td>
<td>Department</td>
<td>Description</td>
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<tr>
<td>Information Technology Security Risk Review</td>
<td>Administrative and Business</td>
<td>Compliance and risk review for technology contracts and services.</td>
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<tr>
<td>myWSU (Service Catalog)</td>
<td>Administrative and Business, Individual Software</td>
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<tr>
<td>Online ITS Billing Statements</td>
<td>Administrative and Business</td>
<td></td>
</tr>
<tr>
<td>Service Level Agreements</td>
<td>Administrative and Business</td>
<td>Agreements to provide service, consulting, and potential ongoing support for agreed upon services between central WSU ITS and other WSU units/departments.</td>
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<tr>
<td>Service Rates</td>
<td>Administrative and Business</td>
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<tr>
<td>SharePoint Hosting Services</td>
<td>Administrative and Business</td>
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<tr>
<td>Software Site Licenses</td>
<td>Administrative and Business</td>
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<tr>
<td>Student Information Systems - MyWSU Access</td>
<td>Individual Software, Business Software, Administrative and Business</td>
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<tr>
<td>WebAdmit</td>
<td>Administrative and Business</td>
<td>Administer &amp; support Graduate School’s software system for Graduate Applications.</td>
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<tr>
<td>WebAdmit Integration</td>
<td>Administrative and Business</td>
<td>Administer integration and batch processing around Graduate School’s Applications from Liaison’s WebAdmit software</td>
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