Knowledge Base

Frequently asked questions
- Self Help - Troubleshooting
- Self Help - Blackboard
- Self Help - OneDrive
- Self Help - Office365
- Self Help - Skype

Need more help?
- To raise a request visit the Crimson Service Desk
- myWSU log in: MyWSU

Other resources
- Enhancements to MyWSU Student Pages - Enhanced student pages
- WSU ITS - ITS
- ITS News - News

Browse by topic

A
- access
- active-directory
- admissions
- advising
- ais
- android
- apple
- atlassian

B-C
- blackboard
- blue
- browser
- business-objects
- business-systems
- cache
- campus-community
- campusm
- chat-bot
- class-schedule
- confluence
- cougar-manager

D-E
- database
- delegates
- deski
- drawio
- duplicate-id
- eab
- email
- events

F-J
- faq
- ferpa
- fid
- financial-aid
- fluid
- graduate-school
- housing
- imaging
- info-bursts
- jira

K-O
- kb-how-to-article
- kb-troubleshooting-article
- kivuto
- mailman
- mywsu
- networking
- nid
- obiee
- office365
- okta
- onedrive

P-R
- panopto
- password-reset
- peoplesoft
- phones
- production-control
- project-management
- project-request
- query-manager
- reference-guide
- rsa

S
- security
- shared-links
- skype
- software
- spam
- sql
- student-financials
- student-records
- student-testing

tank
- technical-support
- techstore
- tier0
- tier1
- tier2
- training
- transcripts
- vpn

T-V
- tank
- technical-support
- techstore
- tier0
- tier1
- tier2
- training
- transcripts
- vpn

W-Z
- webi
- wifi
- windows
- wordpress
- wsu-mobile

0-9
- 1098t