**WSU Tri-Cities Remote Desktop**

Faculty and Staff Desktop computers can be accessed by almost any personal device off campus via [https://remote.tricities.wsu.edu](https://remote.tricities.wsu.edu).

Faculty and Staff with Laptops do not need to configure this feature as you will take the device home with you.

Your work Desktop computer will need to be prepared and linked to your user account with the following steps **BEFORE** you attempt to remote connect.

- If you are a Student trying to access a Computer Lab, Please follow the instructions for the Virtual Computer Labs: [WSU Tri-Cities Virtual Computer Labs](https://k1000.tricity.wsu.edu/)

### Log into your computer on campus

<table>
<thead>
<tr>
<th>Navigate to:</th>
<th><a href="https://k1000.tricity.wsu.edu/">https://k1000.tricity.wsu.edu/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Welcome and Login...</strong></td>
<td>Welcome to the WSU Tri-Cities IT Systems User Console. The &quot;Downloads&quot; tab contains software available for you to download and install. You can search on software by title, vendor, or label. Please only download and install software that you require. You must login in to the User Console to browse software. Please enter your organization's common user name and password below to login. If you have problems logging into the site, or cannot find software that you require please contact the IT Staff at <a href="mailto:techsupport@tricity.wsu.edu">techsupport@tricity.wsu.edu</a> or x 27334.</td>
</tr>
<tr>
<td><strong>WSU Tri-Cities Network Login</strong></td>
<td>Enter your username and password</td>
</tr>
<tr>
<td><strong>Help! I don't remember my password.</strong></td>
<td>Contact the WSUTC IT help desk at <a href="mailto:tricity.techhelp@wsu.edu">tricity.techhelp@wsu.edu</a> or 509-372-7334 for assistance.</td>
</tr>
</tbody>
</table>
Select the "Want Software?" button

Select the RemoteDesktopSetup:

Select Install:

If you have any questions or problems, please contact the WSU Tri-Cities IT department:

- 509-372-7334
- tricities.tchelp@wsu.edu