FAQs

Welcome to Frequently Asked Questions (FAQs) about Workday and the Modernization Initiative. Search or browse for answers below.

Take me to the Modernization website

Browse Frequently Asked Questions (FAQs) by category

General questions about the Modernization Project

- How can I stay up-to-date on Modernization project information?
- How is the Modernization Team structured?
- How is the project being funded?
- How long will Deloitte stay with WSU to support the implementation?
- How much will the project cost?
- How will the switch to Workday affect WSU students?
- What are you trying to modernize?
- What is the timeline for implementing the Workday software?
- What will happen to the Modernization Team after workday has been implemented?
- When will I receive training?
- Which systems will be impacted?
- Who can I contact if I have questions?
- Who is Deloitte?
- Will the BPPM and/or policies be revised?
- Will this project involve everyone at WSU, regardless of their location?
- Will WSU run parallel systems?

Modernization Project extension

- Does this change the scope of the project?
- How and when did you decide to extend the timeline?
- How can I stay up-to-date on Modernization project information?
- How does this affect the Change Network?
- How does WSU’s project compare to other universities’ major software implementation projects?
- What are the business implications – how will this affect general operations?
- What is the new timeline?
- What will you work on until launch?
- When will I get training?
- Why does this take so long?
- Why extend the project 6 months, as opposed to more or less time?
- Why is the project being extended?
- Will the consulting firm stay for the remainder of the project?
- Will there be project staffing changes?
- Will this cost more money?

About Workday

- Does Workday provide accessibility support? What kinds?
- ESG SFTP and WinSCP Support
- I work with fiscal staff and we need to purchase desktop scanners to scan and clean up images. Is there a certain brand of scanners that work best with Workday?
- Occasionally, my department must scan fragile images or images irregular in shape. What make or model of scanners would work best for this case? How are these makes or models different from other scanners WSU uses?
- What browsers support Workday on mobile devices?
- What is Workday?

The future state

- How many years of data will be transferred to the new system?
- How will implementing Workday impact my paycheck or how I report time?
- How will implementing Workday impact staffing?
- How will performance management change?
- What is our data warehouse/reporting strategy?
- Which processes will change?
- Who will have access to data in the new system?
- Will there be changes to the University’s record retention and disposition policy?
• What model of scanners should my department use if we just need to scan regular images? How much do the models cost and what are the differences between them?
• Which browsers can I use Workday with on my computer?
• Will Workday be customized for WSU?
• Will Workday support multiple languages?
• Workday supports the latest version of browser X, but WSU has only certified the previous version of browser X. What am I supposed to do?

Return to the Workday Knowledge Base home

Looking for training materials? Find Reference Guides

Learn more at the Modernization Initiative website