

Email - Information about Phishing

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Here is some information about phishing emails at WSU.

There have been some fairly sophisticated phishing email(s) circulating, targeting (and often times even coming from) WSU addresses. Washington State University is very aware of the situation and is working hard to eliminate the issue.

Phishing emails have several distinguishing characteristics such as:

- They may have a weebly.com link in the message (access to weebly.com from inside of WSU has been blocked at this time).
- They may indicate that your inbox is full or include an active link they want you to click.
- In most cases, phishing emails have some sense of urgency, indicating that your account will stop functioning if you don't do something "right away."

If you receive an email that has one of the above characteristics, DO NOT CLICK ON ANYTHING in the message. Simply delete the message—no further response is necessary. If you are not sure if the message is legitimate, you can forward the email to abuse@wsu.edu or call the Crimson Service Desk to research the email.

If you did click on the link, immediately change your password by going to account.wsu.edu. We suggest that you keep an eye on your email to make sure that you are still able to send and receive messages. If you notice that you are no longer receiving email, your account may have had a forward put on that is redirecting your email to a non-WSU address. We suggest that you log in to your Office 365 account via an Internet browser and make sure that there are no forwarding rules or redirects in place. Often times, if an account is compromised, an Inbox rule or email forwarding is set up to push mail out of your account to a malicious email address.

How to check if your email is being redirected or forwarded:

- Login to [WSU Email](#) using your Network ID and Password (the same credentials you use for your staff email).
- Click on the **Mail** icon on the Office 365 page.
- Click on the **Gear** icon on the top right.
- In "Your app settings," click **Mail**.
- On the Left, under Accounts, click **Forwarding**.
- Click **Stop Forwarding**.
- Click **Save** at the top. ****Forgetting to do this will result in the change not being saved****
- Also, check the inbox rules section and the safe blocked senders list for any unfamiliar email rules or addresses.