

WSU-TriCities VPN (GlobalProtect)

Faculty / Staff Computers

The WSU Tri-Cities VPN service has updated to our PaloAlto Global Protect client.

This VPN client was pushed to all WSU Tri-Cities IT managed devices running Windows in January 2020.

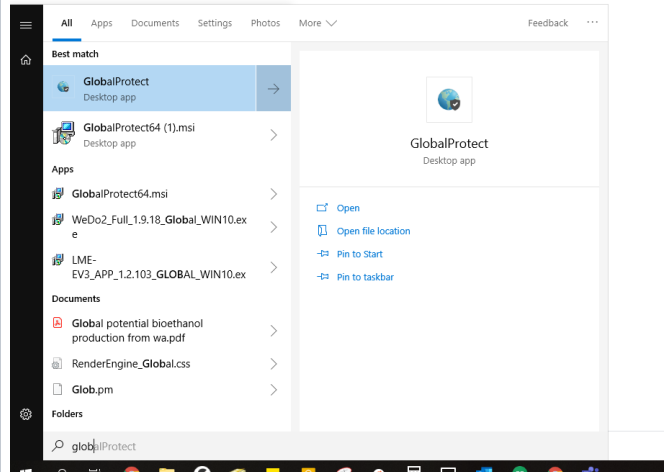
The new client should be pre-configured to connect already on all WSU Tri-Cities IT managed devices running Windows.

To connect to the VPN:

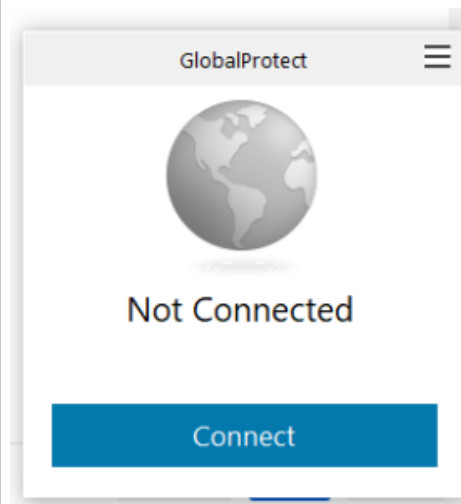
- Click the Start button
- Find the GlobalProtect VPN Client

If the VPN Client is missing, please contact the WSU Tri-Cities IT Department:

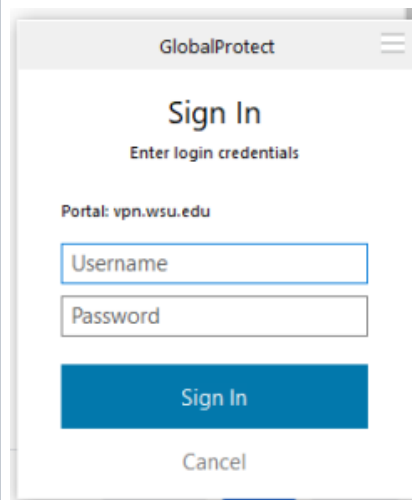
- 509-372-7334
- tricities.tchelp@wsu.edu



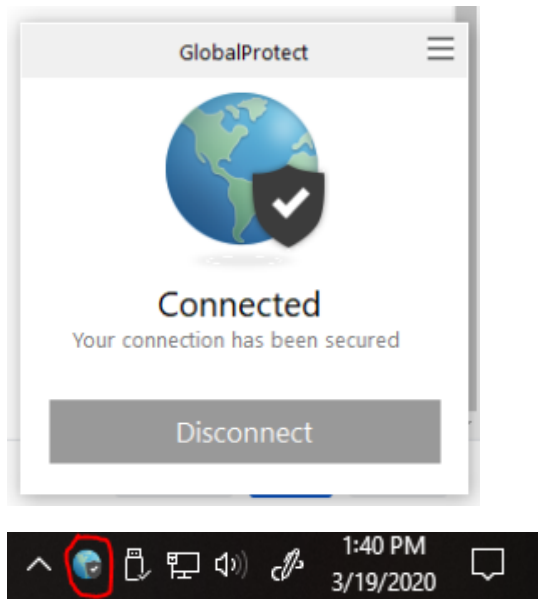
Click the Connect button:



Sign in with your My.WSU Username and Password



You will be connected to the GlobalProtect VPN



Personal Computers:

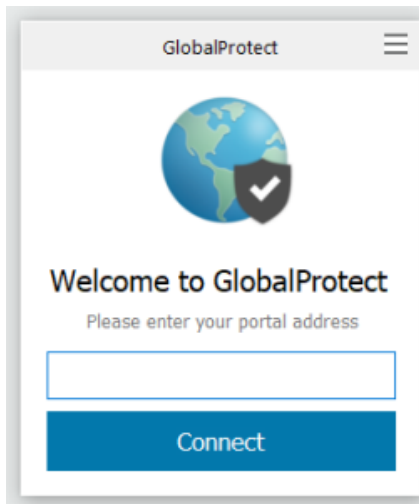
- The VPN Client is available at: <https://vpn.wsu.edu/>
- Sign in with your WSU Username and Password



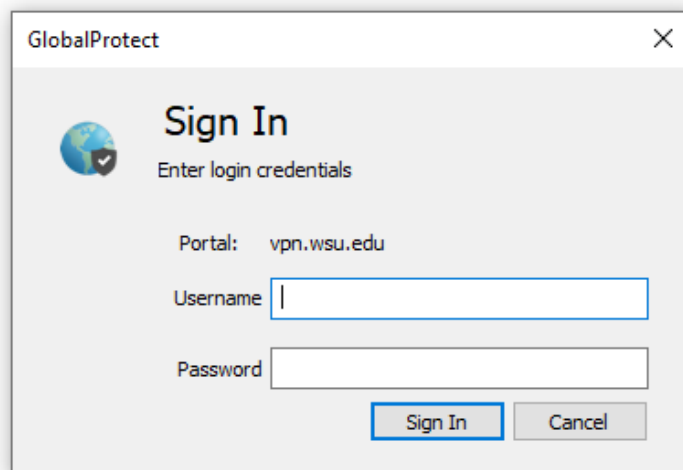
Download the correct client for your computer:



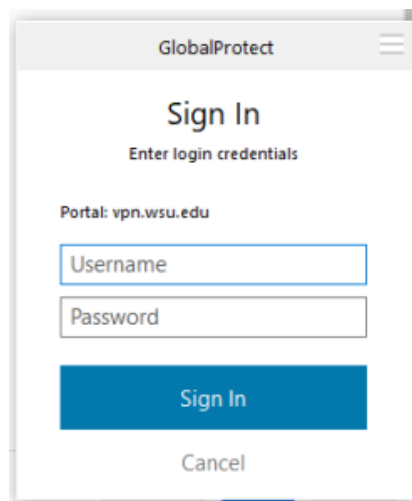
- Install the VPN Client with the default configuration
- The VPN Client will auto-launch
- Enter the VPN Address: vpn.wsu.edu



Sign in with your WSU Username and Password



The sign-in page can also look like this:



You will be connected to the VPN

The screenshot shows a Windows taskbar with a notification for a VPN connection. The notification window is titled "GlobalProtect" and features a globe icon with a checkmark on a shield. The text inside the notification reads "Connected" and "Your connection has been secured". A "Disconnect" button is visible at the bottom of the notification. The taskbar itself shows the system tray with icons for network, volume, and other background applications. The system clock displays "1:40 PM" and "3/19/2020". A red circle highlights the network icon in the system tray.