

Web Browsers - Restoring Browser To Its Default State

Issue/Problem

- How to reset your web browser to its default state. This will clear your personal settings and website data, and disable your add-ons.
- If the solutions below do not help, try a websearch with KEYWORDS of "**Browser**" and "**Reset**"

Solution

- How to navigate to resolve the issue

FIREFOX (MAC AND WINDOWS)

1. Mac: Click the **Help** dropdown menu.
Windows: Click the menu button (three stacked horizontal lines), then click the **Help** menu (question mark icon) at the bottom of the menu.
2. Click **Troubleshooting Information**.
3. Click **Reset Firefox**.
4. To remove any remaining browser data, [clear your cache and cookies](#).

CHROME (MAC AND WINDOWS)

1. Click the **Customize and Control Google Chrome** (Three stacked horizontal lines) button.
2. Click **Settings**.
3. Scroll to the bottom and click **Show Advanced Settings**.
4. Scroll to the bottom of advanced settings and click **Reset Browser Settings**.
5. Click **Reset**
6. To remove any remaining browser data, [clear your cache and cookies](#).

INTERNET EXPLORER 9+ (WINDOWS)

1. Click the **Tools** menu. (gear icon)
2. Click **Internet Options**
3. Under the **Advanced** tab, click **Reset**
4. Check the box next to **Delete personal settings**, then click **Reset**. You will need to restart Internet Explorer for changes to take affect.

SAFARI (MAC) 8.0+

Note: Restoring Safari to default settings may cause a loss of expected functionality (especially when deleting plugins).

1. First, clear all the browser's cached data. To do so, open safari and navigate to the upper left hand side of the screen. Click **Safari** then **Preferences**. Now click the **Advanced** tab. In this list, check **Show Develop menu in menu bar**. Now go back to the main Safari window and select the **Develop** option at the top of the screen and click **Empty Caches**.
2. Next, delete all extensions what were downloaded. To do so, open safari and navigate to the upper left hand side of the screen. Click **Safari** then **Preferences**. Now click the **Extensions** tab. Select all extensions, and click the **Uninstall** button.
3. Next, delete all plugins that were installed (this can be done by simply disabling them). To do so, open safari and navigate to the upper left hand side of the screen. Click **Safari** then **Preferences**. Now click the **Security** tab. Deselect the **Allow Plug-ins** option.

Safari will now have been restored to its default settings.

Related Articles