

Web Browsers - Changing Default Mail Program for Firefox

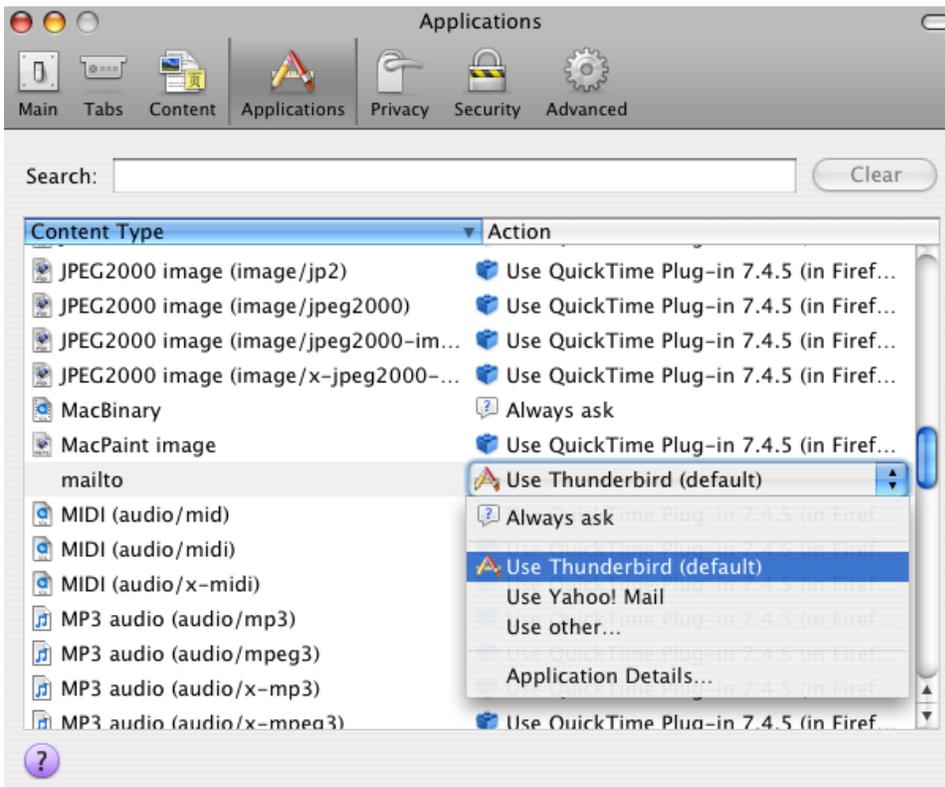
Issue/Problem

- Changing the program that Firefox will open when a mailto is link selected.

Solution

MAC-Firefox versions 3.0.x and higher for Mac OS X.

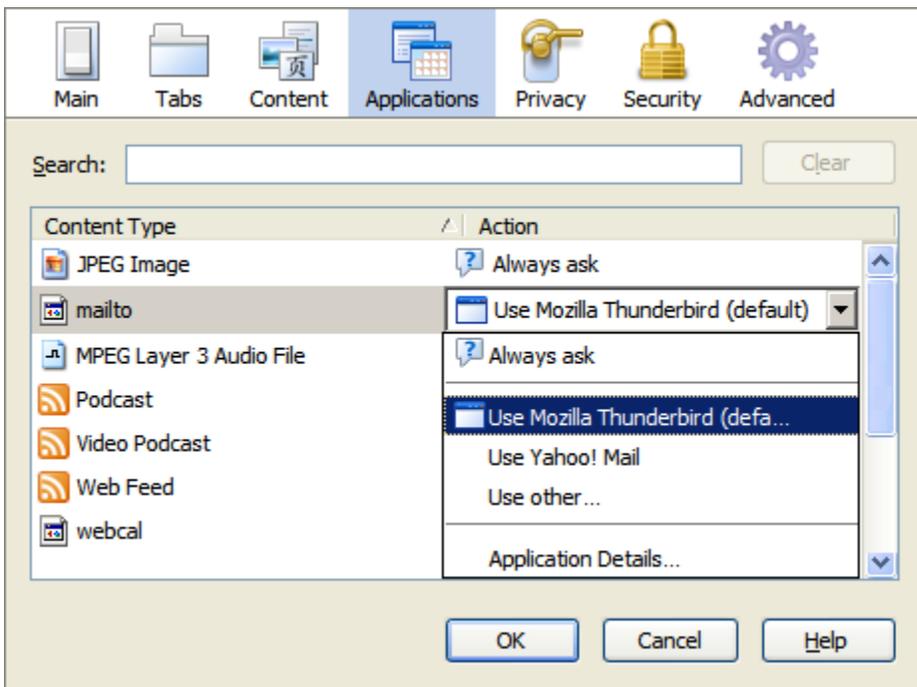
1. Open Firefox.
2. On the menu bar, click on the **Firefox menu**, and select **Preferences...**
3. Select the **Applications** panel. If you don't see the Applications panel, click on the small oval in the upper right corner to reveal it.
4. Search for the **Content-type: mailto** and select it.
5. Click on the **Actions** column in the mailto row, to change the action.



- **Always ask** will prompt you each time you use a mail function for which program or service to use.
 - **Use <Program> (default)** will automatically launch your operating system's e-mail program (e.g. Thunderbird, Outlook, Entourage, Evolution) to its message composition window.
 - **Use <Webmail>** will open your webmail service's (e.g. Yahoo! Mail, Gmail, Hotmail) message composition page inside Firefox.
 - **Use other...** will let you specify an external program for Firefox to launch.
 - **Application Details...** will let you view information about or remove the webmail services that Firefox can use.
6. Click OK.

Windows- Firefox versions 3.0.x or 3.5.x for XP thru Windows 10

1. Open Firefox.
2. At the top of the Firefox window, click on the **Tools** menu, and select **Options...**
3. Select the **Applications** panel.
4. Search for the Content-type: **mailto** and select it.
5. Click on the Actions column in the mailto row, to change the action.



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