Updating Account Settings (Extra Verification, Security Questions, Forgot Password Phone Number or Email)

**Issue:**
How do I reset my security question, extra verification options, or other account settings?

**Solution:**
1. Login at account.wsu.edu
   - You should see a page that contains the following information:
2. From here you can select "Edit Profile".

3. You will then be required to sign in and to confirm your identity by using your Extra Verification method.

4. Once that is complete you will then be able to update your account settings such as adding or removing an Extra Verification method, updating your "Forgotten Password Question" or updating your "Forgotten Password Voice Call" or "Forgotten Password Text Method."