Sending Appointment Reminders to Students

**Issue:**

Students are not receiving appointment reminders, even when the reminder is set to send to "All attendees".

**Solution:**

To assure that students are receiving appointment reminders, check your reminder settings. If reminders are not set to send to "Customer", students will not receive a reminder for their appointment.

1. Navigate to "Services"
2. Click on the appointment type.
   - a. Scroll down to “Reminders and Confirmations”
   - b. Make sure that your reminder settings are set to send to "Customer".

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