Extra Verification Authentication FAQ’s

What is Extra Verification?
Extra Verification authentication adds a layer of security when you sign in with your WSU network ID. With Extra Verification, first you enter your password, then use an Extra Verification device to confirm it’s really you.

How is Extra Verification authentication being used at the WSU?
At WSU, Extra Verification authentication is used to secure identities that have access to sensitive personal and institutional data to reduce the risk that this data will get compromised.

We use a service called Okta to perform the extra verification authentication. This service can use a smartphone app, a phone call, or a security key as a second factor to authenticate you. Most people use Extra Verification via the smartphone app, Okta Verify, which runs on a variety of smartphones and tablets and is simple to use.

Why do I need Extra Verification authentication?
It has become increasingly easy to compromise passwords. They can often be stolen, guessed, or hacked, and you may not even realize your password has been compromised. With Extra Verification authentication protected services, a compromised password won’t mean a compromised account.

When do I sign in with Extra Verification?
You’ll be asked to sign in with Extra Verification only when a WSU system requires it.