Zoom - How do I Update to the Latest Version of Zoom?

WSU policy is to enforce Zoom client version updates once a month. The enforcement takes place on the first Monday of every month. This article is updated with the upcoming required versions a week before the enforcement is put into place.

**Versions of the Zoom Application enforced as of 07/03/2023:**

<table>
<thead>
<tr>
<th>Platform</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows</td>
<td>5.15.2</td>
</tr>
<tr>
<td>Mac</td>
<td>5.15.2</td>
</tr>
<tr>
<td>Linux</td>
<td>5.15.2</td>
</tr>
<tr>
<td>iOS</td>
<td>5.14.7</td>
</tr>
<tr>
<td>Android</td>
<td>5.15.2</td>
</tr>
</tbody>
</table>


**Issue:**

I need to check what version of Zoom I am using, or I need to update the Zoom application on my computer.

**Note:** If after following the steps below, you receive a message saying "Updates are disabled, please contact your administrator" or anything similar, please contact your Desktop Support (Departmental/Local IT). They will need to push out the updated version of Zoom to your computer.

**Solution:**

Please refer to the following Zoom support article for details about updating your application:

**Turn on auto-updates in Settings**

You can also turn on automatic updates in Settings in the Zoom software application. This setting is not available through the web browser interface. You must open the application on your machine and click the small gear image on the top right.

- In Settings, under General, select the checkbox next to “Automatically keep my Zoom up to date.”

![Settings menu with zoom updates option selected](image-url)
For more details on Auto updating please see this article:
https://support.zoom.us/hc/en-us/articles/4413422750861

- Utilizing the Multi-Factor Authentication Options - Setup Videos
- How to Complete FERPA Training
- Security Key Options for Multi-Factor Authentication (MFA)
- Report Fraudulent Multi-Factor Authentication (MFA) requests
- MFA (Multi-Factor Authentication) By Device