

Watchers aren't notified when an issue is updated

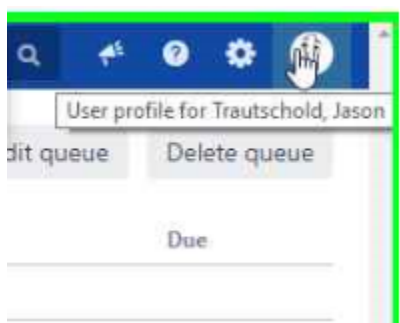
When someone is a watcher and they aren't notified when the issue is updated, use this guide to solve the problem.

Modify the person's notification settings

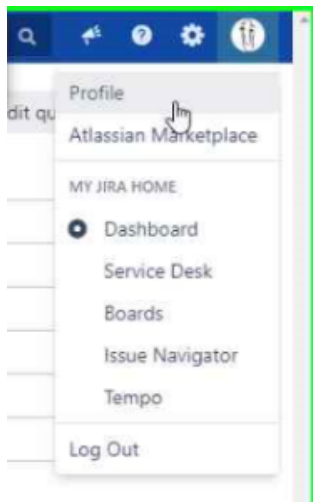
Follow the attached guide to modify user settings so that users may receive emails when they are watchers on an issue.

Steps

Step 1: Left click on profile icon in top right corner.



Step 2: Left click on "Profile."



Step 3: Left click on "Edit" on field "Preferences."



Step 4: Left click on "My Changes."

Update User Preferences

Page Size*

50

Number of Issues displayed per Issue Navigator page

Email Type

HTML

Outgoing email format

Language

English (United States) (Default)

Additional language packs are available from [Atlassian Translations](#). Contact your administrator about installing additional language packs.

Time Zone

Jira default

(GMT-08:00) Los Angeles

The time zone used when showing date time information.

My Changes

Notify me

Whether to email notifications of any changes you make.

Sharing

Unshared

Whether to share Filters & Dashboards by default.

Keyboard shortcuts

Enabled

Whether all keyboard shortcuts will work.

Autowatch

Inherit from global settings

Issues that you create or comment on will automatically be watched for future changes.

Update

Cancel

Step 5: Left click on "Notify me."

Update User Preferences

Page Size*

50

Number of Issues displayed per Issue Navigator page

Email Type

HTML

Outgoing email format

Language

English (United States) (Default)

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Time Zone

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Update

Cancel

Step 6: Left click on "Update."

Update User Preferences

Page Size*	<input type="text" value="50"/>
Number of Issues displayed per Issue Navigator page	
Email Type	<input type="text" value="HTML"/>
Outgoing email format	
Language	<input type="text" value="English (United States) (Default)"/>
Additional language packs are available from Atlassian Translations . Contact your administrator about installing additional language packs.	
Time Zone	<input type="text" value="Jira default"/>
	<input type="text" value="(GMT-08:00) Los Angeles"/>
The time zone used when showing date time information.	
My Changes	<input type="text" value="Notify me"/>
Whether to email notifications of any changes you make.	
Sharing	<input type="text" value="Unshared"/>
Whether to share Filters & Dashboards by default.	
Keyboard shortcuts	<input type="text" value="Enabled"/>
Whether all keyboard shortcuts will work.	
Autowatch	<input type="text" value="Inherit from global settings"/>
Issues that you create or comment on will automatically be watched for future changes.	

Related articles

- [Jira JQL query cheat sheet](#)
- [Configuring Dashboards](#)
- [Adding and customizing gadgets - Jira How-to](#)
- [Searching for Issues - Jira How-to](#)
- [Saving your search as a filter - Jira How-to](#)