

How to Use Multiple VPN Portals in GlobalProtect

Intended Audience:

You've never connected to Spokane's VPN, and/or you need to use Spokane *and* Pullman resources.

or...

You are connected to a WSU VPN, but still aren't able to reach the Spokane resources you expect.

Step-by-step guide

These instructions assume Palo Alto GlobalProtect is already installed on your Windows or Mac computer. If it is not, please install [GlobalProtect for Windows](#) or [Mac](#). If you need help at any time, please contact the TSC @ spok.it.help@wsu.edu or 509-358-7748.

NOTE: We cannot access Spokane resources while connected to Pullman's VPN, and vice/versa, so you will need to disconnect from one VPN to connect to the other.

Please follow the steps below to add the Spokane VPN portal and get acquainted with GlobalProtect.

Windows Steps

How to Check for and Add the WSU Spokane VPN Portal to GlobalProtect for Windows:

1. Click the *Start* menu and look for *Palo Alto Networks > GlobalProtect*; launch it
2. It will appear as a little Earth icon by the clock (if you don't see it, it's hidden under the ^ button)
3. Click the Earth icon and *GlobalProtect* appears
4. Click the upper right corner button, then *Settings*
5. Under the *General* tab you'll see any portals that are already added.
6. If you don't see sslvpn.spokane.wsu.edu under *Portals* it will need to be added; click *Add*
7. Enter the portal address sslvpn.spokane.wsu.edu and save it
8. If you do not need Pullman's VPN portal (vpn.wsu.edu), remove it now

If you configured both Pullman and Spokane VPN portals you'll now have the option to select a VPN portal from the *GlobalProtect* icon

macOS Steps

How to Check for and Add the WSU Spokane VPN Portal to GlobalProtect for macOS:

1. In *Finder* go to *Applications* and open *GlobalProtect*
2. In the menubar, up near the clock, click the Earth icon and *GlobalProtect* appears
3. Click the gear icon in the top right corner, then *Settings*
4. Under the *General* tab you'll see any portals that are already added.
5. If you don't see sslvpn.spokane.wsu.edu it will need to be added; click the + sign
6. Enter the portal address sslvpn.spokane.wsu.edu and save it
7. If you do not need Pullman's VPN portal (vpn.wsu.edu), remove it now

If you configured both Pullman and Spokane VPN portals you'll now have the option to select a VPN portal from the *GlobalProtect* icon



Related articles

- [GlobalProtect VPN - Performance Triage](#)
- [Global Protect VPN - Installation and Troubleshooting](#)
- [Start a Spokane Zoom Room and Classroom Desktop](#)
- [GlobalProtect VPN Performance Triage Windows](#)
- [GlobalProtect VPN Performance Triage MacOS](#)